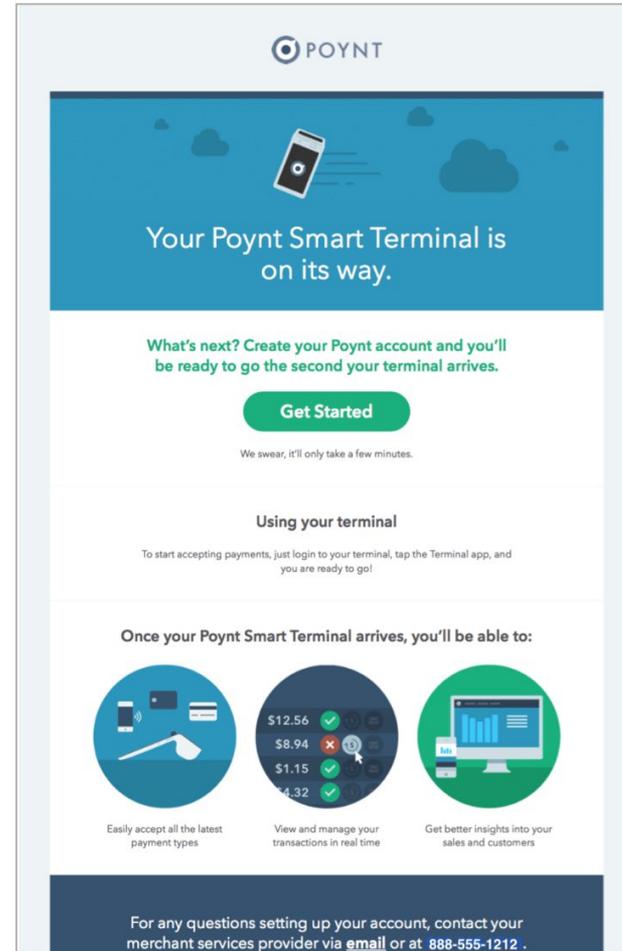# Quick Start Guide

# Your Poynt 5 is on its way!

**Step 1:** Set up your Poynt Web Portal account. Open your welcome email and click "Get Started" to create your login credentials.

**Step 2:** Log in at Poynt.net to view your dashboard. Once your terminal arrives, this is where you'll be able to see your real-time customer and transaction data.

**Step 3:** Visit the Poynt Help Center to review helpful video tutorials and support articles.



POYNT

# Your Poynt 5 has arrived!

**Step 1: Check your box**

Do a quick component check to ensure all content is in the box. It should include:

- ❏ Poynt 5 Device
- ❏ Power cable
- ❏ Power Adapter
- ❏ Quick Start Guide

POYNT

# Poynt 5 Setup

**Step 2: Charge your Device**

Using the included power adaptor and USB cable, plug in your Poynt 5 to charge.

The smaller end of the cable should be inserted at the bottom of the device just underneath the Home button. This is reversible so it doesn't matter how you spin it.

POYNT

# Poynt 5 Setup

**Step 3: Power on your device**

To power on your Poynt 5, slide down the springed button on the right hand side of the device toward the bottom of the device.



POYNT

# Poynt 5 Setup

**Step 4: Placing the Device**

The Poynt 5 device fits in the palm of your hand so you have the freedom to transact wherever your customers are.



POYNT

# Poynt 5 Setup

**Step 5: Connect your device**

Your device will walk you through connecting to the internet via WiFi the first time you turn it on.

After connecting, it may begin to update its software as required. This can take a few minutes. Allow the device to download, install, and reboot before getting started.



POYNT

# Poynt 5 Setup

**Step 6: Access your Notification and Settings**

To access Notifications on your device, as well as adjust any settings, simply swipe down from the top from anywhere on the device.

With one swipe, you'll see a notifications tray. With a secondary swipe you'll be able to quickly adjust brightness and volume and make additional adjustments within Settings.

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