



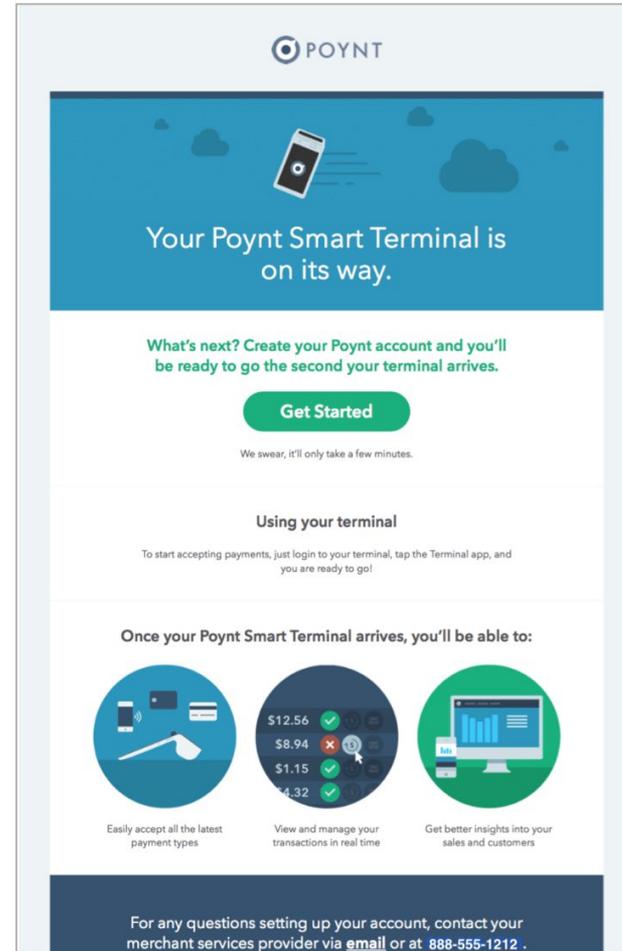
Quick Start Guide

Your Poynt 5 is on its way!

Step 1: Set up your Poynt Web Portal account. Open your welcome email and click “Get Started” to create your login credentials.

Step 2: Log in at Poynt.net to view your dashboard. Once your terminal arrives, this is where you’ll be able to see your real-time customer and transaction data.

Step 3: Visit the Poynt [Help Center](#) to review helpful video tutorials and support articles.



The image shows a screenshot of an onboarding email from Poynt. At the top is the Poynt logo. Below it is a blue banner with a smartphone icon and the text "Your Poynt Smart Terminal is on its way." The main body of the email contains a green "Get Started" button, followed by the text "What's next? Create your Poynt account and you'll be ready to go the second your terminal arrives." Below this is a smaller line of text: "We swear, it'll only take a few minutes." The next section is titled "Using your terminal" and says "To start accepting payments, just login to your terminal, tap the Terminal app, and you are ready to go!" The final section is titled "Once your Poynt Smart Terminal arrives, you'll be able to:" and features three circular icons with descriptions: 1. "Easily accept all the latest payment types" with an icon of a terminal and a card. 2. "View and manage your transactions in real time" with an icon showing transaction amounts (\$12.56, \$8.94, \$1.15, \$4.32) and status indicators (checkmarks and an X). 3. "Get better insights into your sales and customers" with an icon of a computer monitor displaying a bar chart.

POYNT

Your Poynt Smart Terminal is on its way.

What's next? Create your Poynt account and you'll be ready to go the second your terminal arrives.

[Get Started](#)

We swear, it'll only take a few minutes.

Using your terminal

To start accepting payments, just login to your terminal, tap the Terminal app, and you are ready to go!

Once your Poynt Smart Terminal arrives, you'll be able to:

- Easily accept all the latest payment types
- View and manage your transactions in real time
- Get better insights into your sales and customers

For any questions setting up your account, contact your merchant services provider via [email](#) or at 888-555-1212.

Your Poynt 5 has arrived!

Step 1: Check your box

Do a quick component check to ensure all content is in the box. It should include:

- Poynt 5 Device
- Power cable
- Power Adapter
- Quick Start Guide



Poynt 5 Setup

Step 2: Charge your Device

Using the included power adaptor and USB cable, plug in your Poynt 5 to charge.

The smaller end of the cable should be inserted at the bottom of the device just underneath the Home button. This is reversible so it doesn't matter how you spin it.



Poynt 5 Setup

Step 3: Power on your device

To power on your Poynt 5, slide down the sprung button on the right hand side of the device toward the bottom of the device.



Poynt 5 Setup

Step 4: Placing the Device

The Poynt 5 device fits in the palm of your hand so you have the freedom to transact wherever your customers are.



Poynt 5 Setup

Step 5: Connect your device

Your device will walk you through connecting to the internet via WiFi the first time you turn it on.

After connecting, it may begin to update its software as required. This can take a few minutes. Allow the device to download, install, and reboot before getting started.



Poynt 5 Setup

Step 6: Access your Notification and Settings

To access Notifications on your device, as well as adjust any settings, simply swipe down from the top from anywhere on the device.

With one swipe, you'll see a notifications tray.
With a secondary swipe you'll be able to quickly adjust brightness and volume and make additional adjustments within Settings.

